

5th Edition December 2020



Newsletter



Another year passing so quickly, with different events happening in our own lives and that of the world. This year has been quite extraordinary for us all.

But continuing to work together, every-one of us, we will be strong in the fight against COVID- 19 and we will keep each other safe.

Let's have words with meanings & thoughts in this newsletter



Even the Queen, will find it hard this year!!



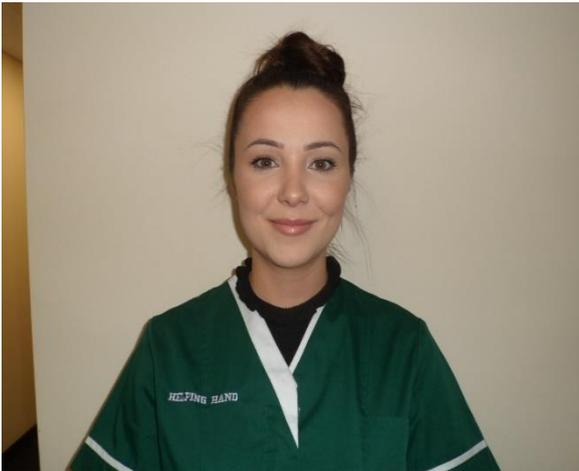
What can we say about your team of helpers? They go above and beyond, even as far as the supermarket! Perhaps next year they will be in Christmas jumpers instead of masks & aprons. At Christmas we put angels on the tree, I hope you will agree that this Christmas they will be walking into your home



Perfect happiness is a beautiful sunset, the giggle of a grandchild, the first snowfall. It's the little things that make happy moments, not the grand events. Joy comes in sips, not gulps."

Sharon Harper

Holly Jarvis — Homecare Assistant



How long have you worked at Helping Hand?

I have worked at Helping Hand since September 2019.

What do you like about working for Helping Hand?

I enjoy supporting people and building relationships.

What is your favourite book or film? My favourite book is 'My Sister's Keeper'. It's sad but relatable and I think it's written really well.

Do you have any hobbies? I enjoy cooking, going on adventures and being silly with my little niece.

If you were stranded on a desert island what would be your luxury item? I would want a Lilo so I could float away when I want.

What is your favourite meal? I really enjoy good old Fish & Chips.

Do you have any pets? I used to house share so it wasn't possible but I now have my own home so who knows. My sister has two cats and a dog which I love!

Which three words best describe you? Thoughtful, hardworking and a little crazy. (Think we all agree with the last one!)



Is there anything else that people might be interested to know about you? My grandma chose my name as she was called Ivy and she would always sing 'The Holly and the Ivy' to me

Can I just add what a caring lady her grandma was. I worked with her many moons ago. You're walking in her footsteps. Karen



Kellie Farmer - Senior Home Care Assistant

How long have you worked at Helping Hand? I have worked at Helping Hand for five years now - how time flies!

What do you like about working for Helping Hand? I really like helping people keep their independence at home. I love talking to people who may not see anyone else but me on that day and I get a lot of satisfaction putting a smile on the faces of the people we care for.



What is your favourite book or film? My favourite film is 'Titanic' I do love a love story! I don't really enjoy reading but I do like to use social media.

Do you have any hobbies? My hobbies mainly mean having time with my children. I really love to go on days out as a family especially on the beach.

If you were stranded on a desert island what would be your luxury item? Wine or my husband - it would be a tough choice (*Let's all have a guess!*)



What is your favourite meal? I really enjoy a roast lamb dinner with lots of mint sauce.

Do you have any pets? I have a ginger cat called Simba and a husky dog called Lucky.

Which three words best describe you? Organised, lovable and funny.

Is there anything else that people might be interested to know about you? Before I came to work for Helping Hand, I used to be a police officer and before that a holiday rep for three years working with families abroad.





Here is a beautiful letter from one of our clients feeding back about the service we provide from a client's perspective to share in our Newsletter...

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2 November, 2020

Dear Simone,

I thought you might like a few lines for the Helping Hand newsletter, observations from a client's point of view.

Sometimes more is needed than showers, cooking or cleaning. These are a few of the more unusual tasks your lovely ladies have helped me with over the years -

worming the cat, pruning a blackcurrant bush, scrubbing up the blood and innards of a vole brought in by my cat (Rowley to his friends!), picking raspberries, vacuuming a summer hatching of flies from around the window frames, slicing orange peel for marmalade, cutting Chinese lanterns for winter decorations.

Best of all, today re-tuning my TV after last night's gales sent it wonky.

Bless 'em all!

This is probably a bit too long, but if you can use it feel free to edit as much as you like.

All the best,
[Redacted Name]

PS A long time ago I persuaded 2 of your carers (I can't remember who) to sample my homemade tripe-and-onions. They survived!

We really do love helping you, and we will try and help with most things!



Q. Who said... "I stopped believing in Santa Claus when I was six. Mother took me to a department store and he asked for my autograph".



Only little puzzles today, as you have a quiz to play. Please give it to a carer so that it is in the office by Friday 18th December, so that you are in with a chance to win a prize. In the event of a draw we will put entries in a hat and ask our MD to pull out ~~my name~~ the winning names.

1st Prize a Hamper - 2nd A surprise cracker- 3rd A surprise box.!!



Answer. Shirley Temple

Let us help

If you would like some help with card writing or wrapping presents, let us know. We are here with a **'Helping Hand'** if needed - just let the office know!

Q. How many Helping Hand imps can you find in this news letter?



Don't let the past steal your present. This is the message of Christmas: We are never alone.

Taylor Caldwell

Wishing each & every one of you a very

